**Shadow Partner – MSP Reseller Program**

As a Shadow Partner MSP's get up to 30% Off Cost of Shadow ONE Servers and Support Programs.

Shadow ONE Hybrid Backup & Recovery Servers - your ultimate solution to near-instant recovery in the event of server failures! Guarantee top-grade security, reliability, and cost-effective continuity for your business. All in one Backup with Full Hypervisor On-Server Recovery. Trust Shadow ONE for superior hybrid virtual backup!

The **Shadow Partner Program** aims to provide a scalable service to partners offering 3 levels of services. Ensuring the seamless operation of your system is our number-one priority, and as your go-to IT support team, we believe these managed service options will provide you a tremendous value. I am hoping you will consider our offerings and elevate your IT infrastructure management with Data-Tech's specialized services.

Our goal is to assure you of a comprehensive, robust, and secure managed recovery solution. With Data-Tech's Shadow Engineers and our collaborative approach, you can have complete confidence that your host is in the best of hands.

Get in touch with us today. Let's work together to optimize and secure your server operations.

1. Fully Managed
    a. Data-Tech's Shadow Engineers Monitor and Fully Manage all Shadow ONE Server operations. Hardware, Operating System, Acronis, Hypervisor, Backup & Recovery.

2. Server Managed
    a. Data-Tech's Shadow Engineers Monitor and Manage the Server Hardware, Software and Operating System. Including System updaters and patching.
    b. The Shadow Partner will monitor and manage the Acronis Operations of the Shadow ONE Server. Including Backup & Recovery.
    c. Data-Tech Shadow Engineers are available for support if the Shadow Partner has exhausted their own resources.

3. Service and Support
    a. Data-Tech's Shadow Engineers Monitor the Servers Operations and will report issues and anomalies to the Partner for resolution.
    b. Shadow Partners Manage the Server Hardware, Software and Operating System. Including System updaters and patching. (Issues with the Server Hardware will be verified by the Data-Tech Shadow Engineers before repair or replacement process engages.)
    c. The Shadow Partner will monitor and manage the Acronis Operations of the Shadow ONE Server. Including Backup & Recovery.
    d. Data-Tech Shadow Engineers are available for support if the Shadow Partner has exhausted their own resources.

Let us protect you while you focus on growing your business!